**1. Company Information**

* **What is Rodud?**
  + Rodud is a logistics company offering comprehensive solutions designed for factories and transport companies. Services include efficient organization, real-time cargo tracking, flexible agreements, cargo insurance, and providing trucks at competitive prices. Rodud values innovation, collaboration, and continuous learning.
* **Mission**
  + "To revolutionize the logistics industry by providing innovative technology solutions that aim to simplify and enhance daily logistics operations."
* **Vision**
  + "To become the leading and only partner empowering businesses worldwide by providing exceptional and innovative logistics solutions that meet the needs of our customers and exceed their expectations."
* History and founding year
  + Rodud was founded in 2019 to provide innovative logistics solutions in Saudi Arabia. Despite being a startup, it quickly grew within the logistics sector thanks to its diligent work and the expertise of its team. Today, Rodud is a leader in delivering innovative transportation and logistics services in Saudi Arabia and continues to meet its clients' needs with the latest technologies.
* **Rodud Company Values**
  + **Innovation and Development:**  
    "We consider innovation and development to be a fundamental part of our identity. We continuously work on developing new products and services that meet our clients' needs in a creative way."
  + **Quality and Excellence:**  
    "We are committed to delivering the highest levels of quality in all aspects of our work and strive to achieve excellence in every service we provide to our clients."
  + **Interaction and Collaboration:**  
    "We believe in the importance of interaction and collaboration among our team members, working as one cohesive team to achieve our shared goals."
  + **Social Responsibility and Initiative:**  
    "We hold a responsibility towards the community and strive to make a positive impact through cooperation and supporting social initiatives."
* **What We Provide**
  + We offer goods transportation services with various types of trucks and are distinguished by our service in three types of trucks.
* **What Makes Rodud Special Compared to Competitors?**
  + Cargo Insurance (تأمين على البضائع)
  + Real-time Tracking (تتبع لحظي للحمولة)
  + Flexible Contracts (اتفاقيات مرنة)
  + Lower Prices (أسعار أقل)
* **Agreements**
  + We serve companies by providing contracts at competitive prices and of various types throughout the Kingdom of Saudi Arabia and abroad.
* **Rodud App**
  + We serve small and medium enterprises through the application. Say goodbye to waiting in "albarha." All you have to do is download the application.
* **Number of Trucks**
  + We provide you with over 1000 trucks ready to carry goods.
* **Delivers On Time**
  + RODUD L.S.C ensures that you deliver your products as quickly as possible, while setting the delivery time to ensure credibility with our customers. Our team of experts works perfectly to fulfill its promise of delivery.
* **Safety in Dealing**
  + We guarantee the complete confidentiality of the movable goods, as provided by us in the event of any mistake by the delegates, to ensure that you are not concerned about the goods, whatever their value.
* **Support Team Availability**
  + The RODUD support team is available 24 hours a day, seven days a week.
* **Rodud's Team**
  + Our teams consist of a group of distinguished and experienced professionals in our field. We ensure a stimulating work environment full of opportunities to develop skills and innovation. We invest in our teams and provide the training and support necessary for professional growth and development.
* **Some of the Strategic Partnerships of Rodud**
  + Social Development Bank
  + Misk
  + Monsha'at
  + SABIC
  + Transport General Authority (TGA)
  + Wadi Taibah
  + National Information Technology Development Program
  + National Industrial Development and Logistics Program
* **بعض الشراكات الاستراتيجية لشركة ردود**
  + بنك التنمية الاجتماعية
  + مسك (MISK)
  + منشآت (Monsha'at)
  + سابك (SABIC)
  + الهيئة العامة للنقل (TGA)
  + وادي طيبة
  + البرنامج الوطني لتنمية تقنية المعلومات
  + National Industrial Development and Logistics Program

**2. Values and Philosophy**

* **What are the Key Values that Guide Rodud's Business Philosophy and Customer Interactions?**
  + Long-term Thinking: Building a company that can stand the test of time.
  + Customer Obsession: Striving for 100% customer satisfaction.
  + Ease of Use and Quality: Ensuring everyone can use their products.
  + Treat Everybody Well: Keeping prices affordable and accessible.

**3. Job and Training Applications**

* **How Can I Apply for a Job at Rodud?**
  + You can apply for a job by visiting the Rodud website and filling out the employment form provided there. Alternatively, apply directly through the Employment Form. <https://docs.google.com/forms/d/e/1FAIpQLSdoyMgHCszxOdfCsIWRqvv3NGWHUubYXo4mQlXzIcWJTAd0Bg/viewform>
* **How Can I Apply for the Training Program of Rodud?**
  + To apply for the training program, fill out the form available at the Training Application Form. <https://docs.google.com/forms/d/e/1FAIpQLSdwzKVLLFeUncwL6TtK-Ir_22N361bnvL7KqshOjVeF0JeIYg/viewform>
* **What Can New Employees Expect at Rodud?**
  + New employees at Rodud will work alongside talented professionals from diverse backgrounds, all sharing a common goal of delivering exceptional results.
* **What Opportunities Does Rodud Offer for Professional Growth?**
  + Rodud provides opportunities to collaborate with professionals from diverse backgrounds, aiming to deliver exceptional results.

**4. Services**

* **What Services Does Rodud Offer?**
  + Rodud offers comprehensive solutions for logistics operations, including real-time cargo tracking, flexible agreements, cargo insurance, access to trucks at lower prices, deferred payment options, and 24/7 customer service support.
* **What Services Does Rodud Offer to Clients?**
  + Rodud manages all aspects of trips, including requesting multiple trips to different destinations and real-time trip tracking.
* **How Can Rodud Help with the Organization of Logistics Operations?**
  + Rodud provides integrated solutions for factories and transport companies, ensuring flexibility and effectiveness in organizing logistics operations, leading to streamlined processes and success.
* **How Can RodudApp Help Me with Logistics?**
  + RodudApp offers comprehensive solutions for logistics operations, including real-time cargo tracking, flexible agreements, cargo insurance, customizable trucks, and efficient trip management.
* **How Does Rodud Support Suppliers?**
  + Rodud helps suppliers by allocating appropriate trucks based on the type and weight of the load, ensuring efficient transport logistics.
* **Can I Manage Multiple Shipments through RodudApp?**
  + Yes, RodudApp allows you to manage multiple shipments by requesting trips to different destinations and tracking them in real time.
* **What Devices are Compatible with RodudApp?**
  + RodudApp is compatible with both iOS and Android devices.
* **How Can I Manage Employees with Rodud?**
  + Rodud offers flexible employee management, allowing you to add employees, grant specific or open powers, and modify permissions as needed.
* **How Can I Track Trips with Rodud?**
  + Trips can be tracked in real time using Rodud's system, ensuring you stay updated on all trip statuses.
* **How Does Rodud Handle Driver Assignment?**
  + Rodud allows for easy driver assignment, making logistics management more efficient.
* **What Happens if a Shipping Company Needs Assistance?**
  + Rodud can redirect orders to other shipping companies when necessary, ensuring seamless logistics operations.
* **How Does Rodud Provide Trip Summaries?**
  + Rodud provides comprehensive trip summaries, including details on completed and ongoing orders.
* **How Can I Manage Drivers with Rodud?**
  + Rodud offers comprehensive driver management, allowing you to add drivers, associate vehicle data, assign request acceptance powers, and monitor drivers with active requests.
* **What Flexibility Does Rodud Offer in Policy Management?**
  + Rodud offers complete flexibility in issuing and customizing policies to suit specific needs.
* **How Does Rodud Facilitate Collections and Billing?**
  + Rodud facilitates collections and billing processes, simplifying financial management.

**5. Availability and Contact**

* **Is Rodud Available Outside Saudi Arabia?**
  + Currently, Rodud operates only in Saudi Arabia but aims to expand its services internationally in the near future.
* **How Does RodudApp Handle My Personal Information?**
  + Rodud uses cookies to enhance the user experience. For more details, refer to the Privacy Policy on their website.
* **Is My Shipment Information Secure on RodudApp?**
  + RodudApp prioritizes the privacy and confidentiality of user data, including shipment information. Review their Privacy Policy or contact them directly for specific security measures.
* **Social Media Accounts:**
  + Snapchat: Rodud Snapchat <https://www.snapchat.com/add/rodudapp?invite_id=oeDvFfMW&locale=ar_SA%40calendar%3Dgregorian&share_id=hZ6ZxmIMSg-LE85OKBXSzw&sid=8e4c28acf3814845992665c89156f84e>
  + LinkedIn: Rodud LinkedIn <https://www.linkedin.com/company/rodud/>
  + X (formerly Twitter): Rodud X <https://x.com/rodudapp?s=21>
  + Instagram: Rodud Instagram <https://www.instagram.com/rodudapp?igsh=MXBlZTBkamV3bGoweA%3D%3D>
* **Contact Information:**
  + HR Email: hr@rodud.com
  + Google Maps Location: Rodud Location <https://maps.app.goo.gl/4iFm6EvvTZJFPrip9>